Eli Review: Integration with Desire2Learn at MSU

Overview: This document layout out the requirements for the work to integrate Eli Review into Desire2Learn at Michigan State University. It lays out the specifications from MSU of its itegrated vendors, the specific scope of this integration, and documents the various configurations of MSU's D2L instance that influence the integration.

MSU Requirements for all Vendor Integration

- Only 1 key and 1 secret for all of MSU and all courses they are applied at the administrative level and access is applied downward to all courses
- Instructors should never need to know a key or a secret all instructors can use the integrated app, but no instructor has the permissions to add one manually
- Access to the LTI Valence API is possible for advanced integration (roster and gradebook) but access to it is severely restricted.
- Storage of course information exposes Eli to FERPA requirements
- Insistence on WCAG 2.0 accessibility standards AA-rating all vendors (AAA-rating is impossible)

Scope of Eli Review Integration with Desire2Learn

While the expanded APIs available via Desire2Learn enable access to expanded functionality and integration, the scope of this integration effort is limited to the following:

- Sign Up: creating a new Eli Review account via D2L
- Course Creation: starting a new Eli Review course via D2L
- Single Sign On: allowing users to pass through from D2L into Eli Review
- Normalizing existing accounts and courses: updating existing user accounts and courses using normalized data from Michigan State
- Existing database tables expanded to gather metadata necessary for research purposes (semester, course ID, user ID, etc)

This work must be accompanied by updates to the Institutional Subscription model within Eli Review, though that process isn't directly related to LTI integration - the scope of that work is meant to ease the organization and management of courses within Eli but doesn't impact the normalization requirements.

Development Requirements

LTI variables must be mapped onto existing Eli Review database tables

- Existing database tables must be expanded to support additional data
- New workflows and UI must be created to support signup and course creation with Desire2Learn
- Separate keys and secrets must be created for the two different MSU implementations of D2L ("Production" and "Sandbox")
- Course creation process must tie into the existing "access code" model for institutional purchase management
 - when a course is created via D2L it should follow a similar alignment process as courses that use an institution-provided code to gain access to its seats
 - new codes must be hard-wired into the institution code database table that are differentiated from other codes and cannot be edited by humans
 - there must be one hard-wired institution access code per key and secret so that courses can be sorted based on their implementation ("Production" v. "Sandbox")
- the requirements limiting the "Settings" option in a course to only the primary instructor must be eliminated so that co-instructors can utilize the settings too

Note: The new model of course creation via an LMS like D2L does not supplant any existing models for creating and managing courses. These workflows should exist in parallel to the existing methods.

POST Variables from LTI referral

These are the variables that MSU's implementation of D2L will pass via LTI whenever a user makes a request from inside D2L. The information below documents which variables are required by Eli Review, what parsing needs to be done, and what changes need to be made to the existing database tables. An example of the complete POST array is included.

LTI Variables Required for Eli Use

- context id: ID of the course in D2L's database
- contextLabel: ID of the course in MSU's database (also contains semester info)
- context title: human-friendly title of the course
- ext d2l orgdefinedid: unique MSU ID for people identifier for single signon
- ext_d2l_username: MSU NetID value
- lis_person_name_given
- lis_person_name_family
- lis_person_contact_email_primary

LTI Data and Courses

Course Data	Eli "module" table	D2L LTI variables				
Eli ID	id					

D2L Course ID		context_id
MSU Course ID		contextLabel
Title	title	context_title
Section	number	parsed from contextLabel
Semester		parsed from contextLabel
Start Date	start_date	parsed from contextLabel
End Date	end_date	parsed from contextLabel
Institution ID	institution_id	
Department ID	department_id	
Institutional Group	institutional_group	

New course data for LTI / MSU needs (fields currently not in Eli database tables)

- D2L Course ID the ID of the course as tracked in D2L
- MSU Course ID the ID of the course as defined by the institution
- "Semester" must track to help MSU find courses belonging to a specific time
- Department ID how to reconcile with existing department info?
- multiple values to be parsed out of contextLabel
- not all courses will fit contextLabel semester pattern:
 - workshops
 - o continuing education courses
 - when no pattern match, provide the user with a choice

contextLabel Example: SS15-KIN-330-001-97D7CE-EL-14-394

Semester: SS15Section: KIN-330-001Department: KIN

Rules for start_date and end_date based on "Semester" pattern:

- SS Spring Semester January 1 to May 15
- US Summer Semester May 15 to August 1
- FS Fall Semester August 1 to December 31

LTI Data and People

User Data	Eli "user" table	D2L referring URL variable
Eli ID	id	

Institution User ID		ext_d2l_orgdefinedid
First Name	first_name	lis_person_name_given
Last Name	last_name	lis_person_name_family
Email Address	email_address	lis_person_contact_email_pri mary
Username	username	ext_d2l_username

New user data for LTI / MSU needs (fields currently not in Eli database tables)

• Institution User ID - must have a new field that will allow the user to be connected directly back to the institution's records (for normalization purposes)

User Roles

The following table was provided by Michigan State to document how roles are mapped inside D2L and which roles might be passed to Eli Review view LTI (note that the columns represent standard LTI IMS roles and those on the left are created by MSU within D2L - it is the LTI roles returned to Eli Review via the POST "roles" variable):

	Student	Faculty	Member	Learner	Instructor	Mentor	Staff	Alumni	ProspectiveStudent	Guest	Other	Administrator	Observer	None
SuperAdmin						0			0					
Production Admin														
HelpDesk Admin						0								
HelpDesk Stdnt Admin														
Cascade Admin					0									
Course Administrator														
Course Editor														
Cascade Course Ed.														
Course Assistant						0			0					
Content Editor														
Student														
Member														
Affiliate														
Guests														
DemoStudent						0			0					
Faculty						0			0					
Staff						0	V							
DevCourseAdmin						0								
CommunityAdmin						0			0					

The following LTI roles map onto Eli Review roles in these ways:

• Eli Role: LTI roles

Instructor: Faculty, InstructorStudent: Learner, Student

The following rules apply to roles:

- Users can have multiple roles in D2L instructor or student. If a user has both roles in the same course, the following rules must apply:
 - o If a course is being created, both workflows must execute
 - Instructor workflow executed first course must be created
 - Once course created, execute student workflow (enrolling in the course) but do so in the background.
 - o On subsequent sign-ins, only follow the instructor workflow.
- Custom workflows and landing pages will need to be generated for users who do not fall into either an Eli "instructor" or student role:
 - Admin or Staff: display an administrator page advising on system status and linking to manager (if they have permission) - admins will have the ability to impersonate other users, no way to know if a user is themselves or an admin
 - o Member, Guest, or "unknown": display a generic ending page

"Demo" Student

Every instructor in a D2L course (in every instance of D2L, not just at Michigan State) has the ability to view the course as a "demo" student. This allows them to look at every feature and every interaction from the perspective of a student, including the ability to launch integrated applications in that role (like Eli Review).

Every institution has different rules for their demo students; at MSU, those rules are that the word "Demo" is in the student name and in the role. When the word "demo" is detected in either the role or any of the name fields, display a customized warning that Eli Review does not support demo users and do not allow the user to take further action.

Complete Variable Set

launch_presentation_locale:EN-US__
tool_consumer_instance_guid:811482
tool_consumer_instance_name:Course Media Gallery
tool_consumer_instance_description:Course Media Gallery
tool_consumer_instance_contact_email:
tool_consumer_info_version:10.3.0 SP14
tool_consumer_info_product_family_code:desire2learn
context_id:121630
context_title:D2L Advanced Features Course
context_label:SS15-KIN-330-001-97D7CE-EL-14-394

context type:CourseOffering user id:MichiganState 178 roles:Faculty,Instructor lis person name given:Michael lis_person_name_family:Ezzo lis person name full:Michael Ezzo lis_person_contact_email_primary:ezzomich@msu.edu ext d2l username:ezzomich ext d2l orgdefinedid:1326d9d5-9c6d-102a-aa45-59a83c375d2f ext d2l role:Staff ext tc profile url:https://d2l.msu.edu/d2l/api/ext/1.0/lti/tcservices ext d2l token id:13787992 ext d2l link id:40 ext_d2l_token_digest:V4k/wj5fZygY1Xlvy0aeW9bnCS0= resource link id:131369634 resource_link_title:My Media on MediaSpace resource link description: Your Media on MediaSpace. lis result sourcedid:f4dfe6f4-92e9-439b-8cb6-25281a813062 lis outcome service url:https://d2l.msu.edu/d2l/le/lti/Outcome Iti version:LTI-1p0 lti_message_type:basic-lti-launch-request oauth version:1.0 oauth_nonce:911967634 oauth timestamp:1424975767 oauth_signature_method:HMAC-SHA1 oauth consumer key:811482 oauth callback:about:blank oauth signature:bRJJCDtx2BS6v77KBbk7XI/BNWk= ext basicIti submit:Launch Endpoint with BasicLTI Data

Files outlining D2L integration workflows and UI

The documents included and described below detail the changes required to each of these components and feature sets inside Eli Review.

- 003a_D2L_authentication_workflow.pdf this file outlines the workflows required for processing incoming requests from an LMS that will allow users to create their own Eli Review courses from within an LMS.
- 003b_D2L_user_interfaces_v2.pdf this file outlines the specific interfaces users will interact with from within an LMS as they are creating courses and signing in to Eli.